

**Minutes of the Clinical Reference Group
10 March 2017
Beehive Resource Centre**

Present:	Mr A Hudson (AH) Chair	CRG Chair / Stifford Clays Medical Centre, PGG
	Ms S Cleall	QPS Manager, TCCG
	Ms L Corbishley (LC)	PPI Lay Member
	Mr A Harmer	East Thurrock Surgery PPG
	Ms M Cushing	Hassengate, PPG
	Ms C King (CK)	Inclusion
	Ms K Knight	BATIAS Independent Advocacy
	Ms M Lockwood	STEPS
	Ms L Mansfield	Purfleet PPG
	Mr R Rowles	Purfleet Forum and Hub
	Ms C Searle	TBC Local Area Co-Ordinator
	Mr R Sweeting	Pear Tree Surgery
	Mr G Tidman	Thurrock Stroke Project
	Ms A Valentine (AV)	Healthwatch Thurrock
	Mr J Wakefield	Thurrock Health Centre, PPG
In Attendance	Ms C Celentano (CC)	Head of Business Support, TCCG
	Ms L Hilkene (Minutes)	Business Support, TCCG
	Mr I Wake	Director of Thurrock Public Health
Apologies:	Dr Raja Kevin Brice Tony Davies Kim James	

1.	<p>Welcome & Apologies</p> <p>AH welcomed all to the meeting.</p> <p>AH asked if there were any declarations of interest that were not already on the register; none were declared.</p> <p>The group were advised that future meetings will be held downstairs in another committee room. Future dates will be circulated asap.</p>
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2.	<p>Minutes of the meeting held on 9 January 2017</p> <p>The minutes of the previous meeting were agreed.</p>
3.	<p>Thurrock Council Update</p> <p>AH introduced Ian Wake (IW), Director of Thurrock Public Health to present his Annual Report (slide-show) to the group. IW presented the report titled 'A Sustainable Adult Health and Social Care system for Thurrock', which is available on the Public Health website. Questions and answers took place during the presentation.</p> <p>AH thanked IW for a very interesting report.</p>
4.	<p>PPG Leads Update</p> <p>AH advised he had attended the TCCG Board meeting last month which gave him an insight to what goes on at CCG/Board level.</p> <p>AH had also attended a Transformation 'For Thurrock in Thurrock' meeting recently with Kevin Brice and Tony Davies in Chelmsford regarding the transformation programme on the three main hospitals.</p> <p>AH advised that an 'open day drop in' for the 'Mid and South Essex Success Regime' took place at The Beehive on the 2nd March in conjunction with Healthwatch and the Essex Success Regime. There were workshops during the day with expert speakers in attendance from hospitals and the Success Regime. There was also a panel discussion that took place in the evening, which unfortunately was not well attended.</p> <p>AH offered literature on the Success Regime and also highlighted the Success Regime website.</p>
5.	<p>Healthwatch Update</p> <p>AV advised there was no update on the Healthwatch contract which was going to tender next week.</p> <p>A report on networking within the practices is currently being worked on by Healthwatch. So far seven practices have been visited, to try and engage new members of the public to join their PPGs.</p> <p>AH said he had attended a PPG networking meeting on 23 January which was well attended. The next meeting will be held on 24 April at Stifford Clays practice between 12.30 – 14.00pm. This was a successful group who have been able to increase a virtual (email) group as well. Discussion ensued on how to attract new members.</p> <p>CC offered to invite AH to a future Practice Managers meeting.</p>
6.	<p>Thurrock CCG PPI Lay member Update</p> <ul style="list-style-type: none"> • DNA Implications – LC highlighted the problem with missed appointments across the borough. LC said that nearly 2,900 appointments were missed in Thurrock in December 2016 across the 33 GP practices which equates to 93 appointments a day. CK raised concern and said she was advised by a hospital administrator that some appointments that are cancelled are noted as 'DNAs', as GPs automatically get paid. LC advised that she would make enquiries. Action: LC to do. <p>The group gave various examples of where they have cancelled an appointment, but on visiting their practice again, they found out they had been registered as a 'DNA' (Did not Attend). A question arose whether there was a breakdown of DNAs at practices. Action: LC to find out.</p> <p>Discussion ensued on different ways to try and reduce DNAs; IW confirmed that the cost</p>

of a GP appointment is £35.00.

7. A.O.B.

- IAPT – CK was in attendance and briefly updated the group on the services provided by Thurrock Recovery College. There were several evening workshops in March including ‘Understanding Anxiety’, ‘Understanding Depression’ and Discovering Mindfulness’. CK said that the College worked alongside agencies to support the community and welcomed suggestions on how any improvements can be made. Advertising literature for the Recovery College was available for the group to take back to their practices.
- A question arose on whether there was an update on the closure of Orsett Hospital. AH replied there was no news forthcoming other than it was recognised that the building needed a lot of money spent on it to make it viable. IW said that unfortunately a few members of the Council chose to publicise reports, with no formal decision having yet been made. Discussion followed on ‘if and when’ Orsett Hospital was to shut, than an alternative will be needed.
- A question arose on the merging of the three hospitals. AH said this was a very lengthy process with many things to be considered and put in place.
- A question arose concerning procurement in hospitals and asked whether ‘wastage’ was being looked at in hospitals. LC replied said she would look into this and report back.
Action: LC to find out.

Date of Next Meeting

TBA

DRAFT