

Clinical Engagement Group
9th June 2015
Ye Olde Plough House

Present:	Dr Abeyewardene	Dell Medical Centre
	Dr Ajayi	St Clements Health Centre
	Dr Arhin	Aveley Medical Centre
	Dr Bellworthy	Sancta Maria Centre
	Dr Bhat	Sai Medical Centre
	Dr Chandran	The Health Centre, Stifford Clays
	Dr Cheung	Ash Tree Surgery
	Dr Deshpande	Neera Medical Centre
	Dr V Devaraja	Sorrells Surgery
	Dr Gorai	East Tilbury Medical Centre
	Dr Grewal	Chafford Hundred Medical Centre
	Dr J Hamilton	Derry Court Medical Centre
	Dr Hammond	Purfleet Care Centre
	Dr N Jagadish	Sai Medical Centre
	Dr Jayakumar	Pear Tree Surgery
	Dr L Joseph	The Grays Surgery
	Dr Kadim	Prime Care Medical Centre
	Dr Kallil	The Surgery, Orsett
	Dr K Masson	Milton Road Surgery
	Dr Mohile	Chadwell Medical Centre
	Dr Pandit	The Rigg Milner Medical Centre
	Dr Pattara	The Surgery, Horndon-on-the-Hill
	Dr Nimal Raj	Purfleet Care Centre
	Dr Raja (CHAIR)	The Surgery, Horndon-on-the-Hill
	Dr Ramachandran	Appledore Sugery
	Dr Roy, M	Southend Road Surgery
	Dr Sharma	Neera Medical Centre
	Dr K Singh	Purfleet care centre
	Dr Sosanya	St Clements Health Centre
	Dr Suntharalingam	The Health Centre, Tilbury

	Dr Thiagarajah	Dell Medical Centre
	Dr Tresidder	Hassengate Medical Centre
	Dr Varghese	Pear Tree Surgery
	Dr Wendorff	Dell Medical Centre
	Dr Yadava	East Thurrock Road Medical Centre
	Dr Yasin	The Health Centre, South Ockendon
	Mrs Ramachandran	Appledore Medical Centre
	Russell Vine	Hassengate Medical Centre
	Marilyn Spires	East Thurrock Road Medical Centre
	Susan Pavling	Dilip Sabnis Medical Centre
	June Mason	The Health Centre, South Ockendon
	Katie Webb	Derry Court Medical Centre
	Davinder Masson	Milton Road Surgery
	Sharron Carter	Primecare Medical Centre
	Smita Patel	Sai Medical Centre
	Geetha Bhat	Sai Medical Centre
	Suzan Ogan	Sai Medical Centre
	Matthew Pearce	The Grays Surgery
	Belinda Cooper	The Grays Surgery
	Lynn Heath	Sai Medical Centre
	Len Green	Thurrock CCG
	Lesley Buckland	Thurrock CCG
	Ade Olarinde	Thurrock CCG
	Rahul Chaudhari	Thurrock CCG
	Vicky Kankam	Thurrock CCG
	Kelly Redston	Thurrock CCG
	Christine Celentano	Thurrock CCG
	Alana Stokes	Thurrock CCG

1.	<p>Welcome & Apologies</p> <p>Dr Raja welcomed everyone to the meeting. Apologies were noted as above. There were no conflicts of interest declared, other than GP and Practice Manager interests.</p> <p>An update was shared from the Board regarding the vote on the Walk In Centre which had been unanimously voted as option 3. It was noted that the first hub in Corringham is up and running and patients are being encouraged to use the appointments available.</p>
-----------	--

2.	Minutes of the meeting held on 12th May 2015 and Action Log
	The minutes of the meeting held on the 12 th May 2015 were reviewed by the group and agreed as an accurate account.
3.	Thurrock Website Update
	Apologies were given by Joy Joses regarding the update on the Thurrock website as the internet was not accessible from the venue and the update was not available to view at the time of the presentation.
4.	BTUH update
	<p>Nigel Kee (NK) was introduced to provide an update on BTUH, It was noted that there had been issues identified with feedback to GPs, which BTUH are aware off and working to improve.</p> <p>Emergency care was discussed as there has been a very busy winter. It was noted that a company called 20-20 had been consulted regarding the front door process and identification of areas for improvement. It was advised that there are also issues around discharges.</p> <p>The targets set are to help patients navigate the system and help not to hold on to patients within the acute trust. A CUR tool is being utilised to look at patient data.</p> <p>A questions was raised regarding A&E discharges not having a diagnosis code – NK advised that changes have been made and there should be improvement in the process.</p> <p>Launched a new A&E dashboard for the website so patients can view how many patients are in A&E and wait times, with data refreshed every minute. An App is to be developed as the next stage. The information shown is for the whole department. The website goes live next week and is already live in the waiting room.</p> <p>A workstream has begun to manage future demand of pressure (next winter). This will include a system wide dashboard to be sighted of big picture for openness and transparency. It was noted that Jo Cripps would be co-ordinating this project.</p> <p>ANU recent audits show efficiency and compliance and there has been positive patient feedback. If a patient is reviewed by a GP, then should bypass ED rather than being triaged again.</p> <p>Surgical referrals unit was discussed as not as positive and needing improvement.</p> <p>Elective care – an attempt is being made to reduce over 18 week waits. Rheumatology exception of 8 weeks but everything else should be six week wait for first appointment.</p> <p>NK advised that 40 week waits are nearly gone and the target has been brought down to 30 weeks to deliver improvement.</p> <p>The measure of total wait since referral (not including clock stop) was discussed and it was advised that incompletes are not a good descriptor.</p>
5.	Finance update year end

Ade Olarinde (Ade O) shared an update on the highlights and an overview of last year of finance. It was also noted that there would be updates on deployment of a new mede system, GP incentives and new GP IT.

Thurrock CCG are able to deliver just under £2 million surplus. It is required for all CCGs to make up a shortfall from the first year if necessary as they must deliver a 1% surplus.

A finance presentation was shared and included information on a broad summary of acute contracts and over performance in acute regarding winter pressures.

Community health was also reviewed in relation to medicines management and primary care, which includes GP prescribing, NHS 111 and Out of Hours.

Running costs were reviewed and there was a slight underspend. The target is £23.50 per head and there was a new 10% reduction for 2015/16.

A large section of budget used for acute then second largest community. Mental health is also a large section of budget.

Questions

It was asked if the Prescribing budget is only GP. Ade O answered that is depicted Prescribing and Primary Care, also funding for medicines management and prescribing and funding for Local enhanced services.

The risk of losing ring-fenced surplus that had been delivered was queried. Ade O advised that the surplus is not directly accessible but still owned by the CCG.

A further section of the presentation was shared regarding QIPP incentive schemes. The results have been communicated to practices already.

Gold service frameworks for End of Life. There were some practices able to earn 100%. Arranging payment to practices.

New information system in place to support acute activity. Medeanalytics in place last year but not good. A new CSU is in place and this is part of their contract. PM forum there will be a training today.

AOB and Practice Concerns

Choose and book was addressed as there was confusion regarding recommendation of local services but these cannot be limited.

Script switch issues must be addressed. **Action**

Endoscopy patients may have been forgotten. RC requested patient details.

Allergy clinic links to dietary was queried and RC advised that choose and book can provide this detail.

The new heel prick test at the hospital was discussed as the process had not been explained. It was suggested to write to the hospital to request they complete this.

<p>Hospital matron BCG letters were discussed and it was advised that Public Health England are addressing this.</p> <p>Children safeguarding responsibility cannot be taken back from practices.</p> <p>Len Green was thanked by Dr Deshpande for excellent work and the amount of effort for public to get involved and develop trust. Public trust had been built with no discrepancy with our limitations and factual knowledge of the services. The group commended Len Green on his efforts in the post of Deputy Chiar.</p> <p>NELFT ADHD meeting Saturday 20th June at Orsett hall.</p> <p>DNA CPR form to be updated to match legislation.</p>
<p>Date of Next Meeting</p>
<p>14th July 2015, Ye Olde Plough House</p>

DRAFT