

Strategic Objectives

1. Commissioning

Commission certain health services that meet the needs of the Thurrock CCG population and deliver the CCG vision to enable citizens to live longer, healthy lives supported by high quality care when, where and how they need it.

Directorate Objectives

- To establish the CCG Commissioning Model ensuring a whole system approach to service transformation and integration
- To enter into contractual relationships with provider organisations who deliver services to the Thurrock population and monitor contracts accordingly to ensure they are delivered according to agreed service levels.
- To ensure that the Constitutional Standards are delivered (i.e. A&E, 19WKS TRR, IAPT, Cancer etc) through performance management processes.
- To provide leadership and project management to the delivery of the QIPP programme, that feeds into contract negotiations and service transformation.

2. Governance

Establish and operate appropriate integrated governance arrangements to enable not only compliance with legislation and regulation, but to facilitate all appropriate partnership arrangements to deliver the CCG vision of an integrated health and care system operating close to home.

Directorate Objectives

- To ensure that the CCG has sufficient policies, procedures, processes and good governance practices to deliver its statutory requirements as a CCG as set out within its Constitution, the Health and Social Care Act 2012 and CCG Regulations 2012.
- To ensure that the CCG complies with all appropriate legislation and (where appropriate) good practice, including health & safety, data protection, equality, sustainability and complaints.
- To provide continual monitoring, management and oversight of CCG Risks.
- That governance arrangements for working in partnership with the Local Authority and other stakeholders is robust.
- There is adequate development of staff and Board Members to in turn develop the organisation.
- To ensure that adequate support is provided by way of administration for all Directorates.
- Sufficient arrangements exist to manage conflicts of interest.

3. Quality

Ensure that services are delivered in the right place, at the right time, at the right level of quality and that adequate systems and processes exist to address a) any deviation from high quality services or b) inequalities

Directorate Objectives

- To have oversight of the provision of NHS Thurrock CCG funded services, contractually holding Providers to account to ensure that services received by Patients in the NHS Thurrock CCG population comply with legislation, contractual requirements and best practice to achieve CCG aims and objectives.
- To commission Continuing Healthcare (CHC) / Personal Health Budget (PHB) administration services that ensure Patients in the NHS Thurrock CCG population are properly cared for within CHC / PHB framework.
- To provide the function of the Adult Safeguarding Manager, ensuring compliance with the Care Act 2015 and working with partners (including the Health & Wellbeing Board) to safeguard adults within the NHS Thurrock CCG population.
- To provide the function of the Children safeguarding Manager, ensuring compliance with the Care Act 2015 and working with partners (including the Health & Wellbeing Board) to safeguard children within the NHS Thurrock CCG population.
- To support Primary Care and Nurse revalidation processes by providing education and training.
- To navigate complex pathways ensuring that service provision meets the needs of the NHS Thurrock CCG population.

4. Finance

Operate within the financial envelope set by NHS England, meeting key statutory targets by acting efficiently, effectively and economically to support the delivery of care and managing the CCG to achieve its aims and vision.

Directorate Objectives

- To ensure that the CCG meets its statutory financial duties to operate within revenue and capital limits and not to exceed the running cost allowance.
- To ensure that the Quality, Innovation, Productivity and Prevention (QIPP) agenda is delivered as planned, facilitating the economic, efficient and effective use of resources for the delivery of health services.
- To measure financial performance ensuring that the CCG is supported to meet its overarching strategic objectives.

5. PPI

Empowering patients to shape their future of health provision, providing choice and facilitating a culture of inclusion whereby citizens enjoy independence and personal responsibility for their own wellbeing.

Directorate Objectives

- To ensure that the statutory duty with regard to patient and public involvement is delivered.

6. Integration

Clinical Commissioning Group

Integrating with key partners to deliver a fully joined up patient pathway, both across Community, Mental Health, CCG Specialties and the Local Authority.

Directorate Objectives

Currently being formulated

7. Primary Care

The CCG will work with Practices, NHS England and other relevant stakeholders and organisations to assure the CCG that safe, effective Primary Care is delivered to the people of Thurrock.

Directorate Objectives

- To help deliver the wider commissioning agenda and QIPP
- To reduce practice variation and standardise care offered to service users
- Share best practice and drive up standards
- Enable practices to operation more efficiently and effectively
- Support with the development and implementation of policies for general practice.
- Develop a sustainable and fit for purpose primary care workforce and estates.