

Quality and Patient Safety Meeting – Part 1
11th September 2015
12:30pm – 3:00pm
Thurrock Civic Offices

Present:	Dr L Grewal (LG)	Quality & Governance Committee Chair, Thurrock CCG
	Jane Foster Taylor (JFT)	Chief Nurse, Thurrock CCG
	Russell Vine (RV)	Practice Manager, Thurrock CCG
	Lesley Buckland (LB)	Lay Member, Thurrock CCG
	Dr N Raj (NR)	GP Board Member and Safeguarding Lead
	Sue Cleall (SC)	Quality & Patient Safety Manager, Thurrock CCG
	Laura Davis (LDavis)	Quality & Patient Safety Manager, Thurrock CCG
	Joanne Mayhew (JM)	Senior Infection Prevention and Control Nurse, SE CCG
	Sheila O'Mahony (SM)	Head of Infection Prevention and Control, SECCG
	Leigh Ann Paterson	Minute Taker, Thurrock CCG
Apologies:	Helen Horrocks	Public Health

1.	Welcome & Apologies
	The Chair welcomed all to the meeting. The apologies were noted above. No conflicts of interest were declared, other than those recorded in the Register.
	Minutes of the meeting held on 10th July and Action Log
	The minutes of the previous meeting held on 10 th July 2015 were accepted as an accurate record.
	<i>Updated</i> Item 2.4 – LG confirmed he was looking at adult safeguarding on-line training. It was suggested that it may be beneficial to contact the local safeguarding lead.
	Action Log
	4/15 – JFT confirmed that this action could be closed.
	20/15 - LB confirmed she had seen something in a recent newsletter that came from communications. LD to confirm with Communications that a process has been agreed and published and update as part of AOB at the October Meeting.
	24/15 - Noted that this action was still outstanding. LG confirmed he would ask N Meeks to come to the next CEG Meeting.
	25/15 – JFT advised that TvW had attended a previous meeting to provide an update on data controls and storing of PID. It was agreed that as this will be an on-going piece of work this action could be closed.

	<p>26/15 – JFT confirmed this action is complete and can be closed.</p> <p>27/15 – JM confirmed that this had been raised as a SI and it was agreed that the action could be closed.</p> <p>28/15 – JFT confirmed the ToR has been signed at Board and the action could be closed. Additional membership was confirmed as Public Health Team.</p>
2.1	Patient Experience Report
	<p>SC shared the Patient Experience Report with the Committee and highlighted key areas from the Executive Summary.</p> <p>In June, there had been an incident raised for Thorndon Ward with regard to safer staffing for NELFT relating to non-attendance of booked agency staff. Assurance had been given that this did not impact on patient safety.</p> <p>There had not been any concerns raised from the patient safety thermometer data for the NELFT inpatient units. Information had now been published for the Friends & Family Test for January-June 2015; this demonstrated very low response rates but the percentage of patients that would recommend the Trust was above 80% across the six months.</p> <p>Basildon Hospital had been rated overall as 'Good' following the re-visit by the Care Quality Commission. The report recognised areas of good and outstanding practice but there was one area that 'requires improvement' relating to urgent/emergency services and critical care.</p> <p>There had been two reports published following inspections at two care homes in the Thurrock locality; AM Care Home and Bluebell Court in Grays. Both establishments had been given an overall rating of 'Good'</p> <p>It was noted that in Jeremy Hunt's speech he had advised that five NHS Trusts including BHRT will be buddied with Virginia Mason Hospital in Seattle, which is said to be the safest in the world.</p> <p>LB enquired about the new ownership of Grapecroft Care home. LD confirmed that this establishment was now called Willow Lodge Care Home and the management company was New Bloom.</p> <p>Action 29/15: It was agreed that LD would contact the Service Manager Contracts & Compliance at Thurrock council to identify if this management company had any other care homes in the locality.</p>
2.2	Serious Incidents Report
	<p>JFT advised that following the recent hosted quality team consultation, SC would now be responsible for the management of SIs.</p> <p>At the current time it was noted that there were 26 active SIs for NELFT.</p>
2.3	Health Care Associated Infections (HCAI)
	<p>JM presented an update for the Thurrock locality. It was confirmed there were no cases of MRSA Bacteraemia assigned to Thurrock CCG during the reporting period of 1 July 2015 to 26 August 2015.</p> <p>Thurrock CCG has reported 13 cases of <i>CDiff</i> year to date, against a ceiling of 29. Basildon Hospital has reported 16 cases against a ceiling of 31.</p>

	<p>It was reported that there were seven cases of MRSA Bacteraemia between April 2015 – March 2016, with three assigned to the TCCG area.</p> <p>Members asked if there was any information available to the general public about MRSA. JM confirmed that leaflets had been distributed to GP Practices previously.</p> <p>Action 30/15: It was suggested that JM liaise with communications to update the infection and prevention control folder on Thurrock CCG's website.</p> <p>JFT noted the role undertaken by SEEDs in response to a potential flu outbreak and asked how the CCG would be assured that this service would continue with the new provider.</p> <p>JM advised that a meeting was scheduled for 24 September 2015.</p> <p>Action 31/5: An update from the meeting would be included in the next report.</p>
<p>2.4</p>	<p>South Essex Infection Prevention & Control Annual Report 2014-15</p> <p>SM presented the Annual Report. It was noted that this provided information for all four South Essex CCGs.</p> <p>JFT commended the style of the report and that it demonstrated the activity that the infection control team undertook and provided assurance to the Committee of the oversight of this workstream.</p>
<p>2.5</p>	<p>Children's, maternity and CAMHS Report</p> <p>JFT advised that the report was to provide the Committee with an update on this workstream.</p> <p>It was noted that the new service for CAMHS was due to commence on 1 November 2015 and that there will be a managed and gradual transition process to move to the new service model.</p> <p>The main issue for Special Educational Needs and Disability (SEND) reforms remains the Designated Medical Officer role. Essex, Thurrock and Southend CCGs are exploring the option of a jointly funded post.</p> <p>Action 32/15: CB to inform the Committee of progress on this role.</p>
<p>2.6</p>	<p>Accountability & Assurance Framework</p> <p>JFT confirmed that LS was the CCGs Designated Adults Safeguarding Manager (DASM).</p> <p>It was noted that the paper highlighted the CCGs responsibility to ensure that critical services were in place to respond to children and adults who were at risk or who had been harmed.</p> <p>An action plan was included which detailed the specific requirements with timeframes for the CCG to complete in order to demonstrate compliance with the requirements.</p> <p>JFT advised the Committee that this action plan would be monitored and reviewed through the weekly Quality Team Meetings.</p> <p>Action 33/15: An update would be provided to the November Meeting.</p>
<p>2.7</p>	<p>Adult Safeguarding Report</p> <p>The Committee noted the national and local updates within the report.</p> <p>NHSE facilitated ten training sessions for primary care on the Mental Capacity Act and seven people from the Thurrock locality attended.</p>

	<p>A safeguarding adults update incorporating the Care Act was presented to a recent Thurrock Time to Learn Session.</p> <p>It was agreed that LG would seek clarification from the CCG Chair regarding GP attendance at Adult Safeguarding Meetings.</p> <p>Action: An update would be provided at the next meeting.</p>
3.1	Policy Assurance
	There were no issues raised under this agenda item.
3.2	Escalation to Board Assurance Framework
	There were no issues to escalate.
3.3	Issues escalated to other Committees and Board
	There were no issues to escalate.
3.4	Issues escalated from other Committees and Board
	There were no issues escalated.
4.0	AOB
	No other business was raised.
Date of Next Meeting	
9 th October 2015 12:30pm – 3:00pm Thurrock Civic Offices	