

**Board Meeting
PART I
23 December 2015**

Title of Report:	Clinical Engagement Group Meeting
Board Sponsor:	Dr R Arhin
Prepared by :	Head of Business Support Team
Committees previous consulted:	n/a
Executive Summary:	<p>Primary Care Update</p> <p>Rahul Chaudhari, Head of Primary Care and Acute Commissioning, updated members on the CCG successfully being awarded £100k from the Primary Care Development Fund. Part of the funding has been used to set up a new Primary Care Team. The team, headed by Rahul, will be the link between the CCG and practices. The team, who all have specific responsibility for each of the localities in Thurrock, gave a presentation highlighting how they can assist practices for example supporting practices through the AQP bid process, achieving QIPP targets, resolving practice concerns and much more. The team is; Vicky Kankam (South Ockendon and Grays), Kelly Redston (Standford-le-Hope) and Gemma Curtis (Tilbury), with one post still vacant. You can contact the team by emailing: thuccg.practiceconcerns@nhs.net Download the presentation here.</p> <p>Primary Care Health Hubs Update</p> <p>Dr Manjeet Sharma, one of the health hubs clinical leads, gave a presentation on the current performance of the health hubs. More practices are referring patients to the health hubs and there is good interaction with GPs and nurses working together. Data also shows that the commuter population, who find it difficult to get a GP appointment are using the service more as word of it spreads. Appointment cards have been produced and shared with practices and these include the address of the hub and a contact number to call if patients need to cancel the appointment to reduce the risk of missed appointments. A Friends and Family Test analysis of the health hubs show that 92% of patients were extremely likely or likely to recommend the service to friends and family. Dr Sharma encouraged practice staff to continue promoting the service to patients and to take advantage of the extra opening days and times of the hubs</p>

[during the Xmas and New Year bank holidays.](#)

[Download the presentation](#) here.

Consultation and Engagement on HWB Strategy

Public Health’s Tim Ellwell-Sutton gave an update on the Health and Wellbeing Strategy and the current engagement consultation to refresh the document. He talked about good practice and the current health issues and inequalities in Thurrock. He highlighted the benefits of having a goal-based strategy and asked members their thoughts on the proposed outcomes-based approach.

[Download the presentation here.](#)

[Click here](#) to take part in the consultation (ends 22 January 2016).

AOB

Lesley Buckland, Lay Member Governance, gave a roundup of a Pharmacy Waste Management presentation that was shared at the recent Commissioning Reference Group meeting.

[Download the presentation here.](#)

Practice Concerns

GP IT Practice Agreements:

The document has been sent to Practices. Lead GPs are advised to sign the document and send it back by 31 December at the latest.

Thursday PM

The issue of Thursday PM cover was raised. Russell Vine explained that he was tasked with looking into this issue. There was a requirement to get 100k patients to sign up ie through practice sign up, but not enough practices signed up so the cover was not agreed. Nothing can be done this side of Christmas, but it will be revisited in the new year. Any queries about this, please email

Russell: russell.vine@nhs.net

**Financial / Resource Implications:
Fit with CCG strategy/objectives:**

n/a

Yes

Risks identified / Outcome / Link to BAF:

Primary Care
PPI

BAF Ref:
OC01/QPS04
PPI - 01

Actions Required:

n/a

When By:
n/a

Recommendation to the Committee:

For noting

