

**Board Meeting  
PART I  
21 December 2016**

<b>Title of Report:</b>	<b>Clinical Engagement Group Meeting (November)</b>
<b>Board Sponsor:</b>	Dr Anand Deshpande
<b>Prepared by :</b>	Dr L Grrewal /Ms C Celentano
<b>Committees previous consulted:</b>	n/a
<b>Executive Summary:</b>	<p>E referral service ERS presentation from NHS digi currently a figure stand at 57% the aim is 80% of first outpatient apartment appointments should be made by ERS, the referral services getting upgraded for patients online and is to be an improvement in the enhanced advice and guidance communication in the future. If practices need training please contact Sharon Champness (please insert email address )</p> <p>Dr Padki cancer care update he also is carrying out practice visits he would appreciate any feedback from practices on how the visit can be improved</p> <p>patient online presentation from NHS England they will help to support practices in getting their patients online access to book appointment and repeat prescription requests (please insert contact details )</p> <p>Practice concerns update from Kate Wooterton the methotrexate shared care protocol is currently with the LMC</p> <p>INR results for warfarin will be sent out to practices directly down the link once the software has been updated and the plan passes clinical governance of BtuH</p> <p>A&amp;E discharge summaries have been very poor in the past the plan is now to have electronic discharge sent electronically to surgeries on the day also the content of the discharge summary has been also poor and work is being done to improve the content with the new medical director input.</p> <p>clinical Concerns were raised and discussed at length regarding pathology first the number of lab errors, incomplete tests, wrong bottles used were highlighted Kate Wooterton will be taking the concerns back to pathology first and asked him to run audits</p>

	<p>on the errors and we look forward to them coming to us with solutions.</p> <p>Concern was also raised regarding patient need to have a blood test done on the day when the form is given by the Dr as this is proven difficult with the new online/telephone booking system. We will look for remedy from pathology first as soon as possible -</p> <p>She will also look at making sure the GP priority number is appropriately manned.</p>	
<b>Financial / Resource Implications:</b>	n/a	
<b>Fit with CCG strategy/objectives:</b>	Yes	
<b>Risks identified / Outcome / Link to BAF:</b>		<b>BAF Ref:</b>
<b>Actions Required:</b>		<b>When By:</b>
<b>Recommendation to the Committee:</b>	For noting by the Board	