

**Clinical Engagement Group**  
**9<sup>th</sup> September 2014**  
**Ye Olde Plough House**

<b>Present:</b>	Dr L Grewal	Chair of the CEG
	Dr 'Abeyewardene	Dell Medical Centre
	Dr Akram	Visitor
	Dr Arhin	Aveley Medical Centre
	Dr Bansal	Balfour Medical Centre
	Dr Bellworthy	Sancta Maria
	Dr Bhatt	Sai Medical Centre
	Dr Cartwright	Pear Tree
	Dr Chandran	The Health Centre, Stifford Clays
	Dr Cheung	Ash Tree Surgery
	Dr Gorai	East Tilbury Medical Centre
	Dr Hammond	Purfleet Care Centre
	Dr Jagadish	Sai Medical Centre
	Dr Jones	The Rigg Milner Medical Centre
	Dr K Masson	Milton Road Surgery
	Dr Kadim	Prime Care Medical Centre
	Dr Kallil	The Surgery, Orsett
	Dr L Joseph	The Grays Surgery
	Dr M Roy	Southend Road Surgery
	Dr Mukopadhyay	Calcutta Road Surgery
	Dr O'Doherty	Hassengate Medical Centre
	Dr Okoi	Belhaus Medical Centre
	Dr Pattara	The Surgery, Horndon-on-the-Hill
	Dr Reid	Shehadeh Medical Centre
	Dr Shehadeh	The Shehadeh Medical Centre
	Dr Singh	Purfleet Care Centre

	Dr Sosanya	St Clements Health Centre
	Dr Suntharalingham	The Health Centre, Tilbury
	Dr Tresidder	Hassengate Medical Centre
	Dr V Devaraja	The Sorrells
	Dr Varghese	Pear Tree Surgery
	Dr Yadava	East Thurrock Road Medical Centre
	Dr Yasin	The Health Centre, South Ockendon
	Mr J Thomas	Shehadeh Medical Centre
	Mr R Vine	Hassengate Medical Centre
	Mr S Khan	East Thurrock Medical
	Mr S McKenna	Neeva Medical Centre
	Ms C Shehadeh	Shehadeh Medical Centre
	Ms C Smith	The Rigg Milner Medical Centre
	Ms D Masson	Milton Road Surgery
	Ms E Robinson	Aveley Medical Centre
	Ms J Mason	The Health Centre, South Ockendon
	Ms K Webb	Belhaus Medical Centre
	Ms M Spires	East Thurrock Road Medical Centre
	Ms S Bennett	Dell Medical Centre
	Ms S Carter	Primecare Medical Centre
	Ms S Patel	Sai Medical Centre
	Ms Y Wright	Purfleet Care Centre
<b>In Attendance:</b>	Mr P Clark	Thurrock CCG
	Mr R Chaudhari	Thurrock CCG
	Ms A Cronin	Thurrock CCG
	Ms C Celentano	Thurrock CCG
	Ms G Curtis	Thurrock CCG
	Ms J Foster-Taylor	Thurrock CCG
	Ms K Redston	Thurrock CCG

	Ms M Ansell	Thurrock CCG
<b>Apologies:</b>	Ms L Buckland	Lay Member
	Mr L Green	Lay Member

<b>1.</b>	<b>Welcome &amp; Apologies</b>
	Dr L Grewal welcomed all to the meeting, apologies for the meeting were noted as above.
<b>2.</b>	<b>Minutes of the meeting held on 12<sup>th</sup> August 2014</b>
	The minutes of the meeting held on the 12 <sup>th</sup> August 2014 were reviewed by the group and agreed as an accurate account.
<b>3.</b>	<b>Primary Care – WIC</b>
	<p>Ms M Ansell introduced Ms R Halksworth to the group.</p> <p>It was explained that the Thurrock Health Centre is coming to the end of its contract in March 2015. The walk-in element of the service is the responsibility of the CCG. This, along with the 'list' element both need to be retendered. A primary care working group has been set up to discuss the way forward, however it is important to have the view of the GP's of Thurrock.</p> <p>Ms R Halksworth provided the group with a presentation regarding the process going forward. The group were asked to discuss in localities 3 questions. Following these discussions, a small amount of feedback was requested from each group:</p> <p>Feedback</p> <ul style="list-style-type: none"> <li>- Dr L Grewal – patient expectation is 8-8. Waiting times of 2-3 hours. Patients records not being correctly updated. Information sharing poor. Walk-in element not needed as surgeries have emergency appointments for these patients. We already have out of hours GP cover. The money could be used to improve reception services within practices. Money could be used to increase Nurse Hours or increase Nurse Practitioners. Some patients use the walk-in service for second opinions and patient convenience.</li> <li>- Dr E Shehadah – The walk-in centre should be for the hard to reach. It should also assist with relieving pressure on A&amp;E.</li> <li>- Dr R Arhin – Suggest for the out of hours service to be moved from the current location to the walk in centre, integration of services. Extend practices to other elements of access</li> <li>- Dr N Tressider – There is no good access for all patients, this should be for clinical need not want. Close the walk in centre and re invest money into GP practices.</li> </ul> <p>All feedback received from each table will be collated and circulated to the group.</p>
<b>4.</b>	<b>Primary Care Transformation Fund Explanation</b>
	<p>Dr A Deshpande presented to the group the primary care transformation fund.</p> <p>Dr N Tressider stated that practices that use the Hurley group on NHS Choices are the lowest rated. Also most of the patients that need GPs in the area are either the very young or very elderly.</p>

	<p>Julie (Practice Nurse) suggested nurse led localised clinics for the young and those with long term conditions, with access to a GP if needed. Dr A Deshpande suggested that a business case should be completed. Dr A Deshpande stated that this has to be practice involved.</p>
<b>5.</b>	<p><b>Practice Issues/Concerns</b></p> <p>Any issues to be reported:</p> <p>Dr S Gorai asked for an update given for full authorisation for the CCG and asked if there is additional funding following authorisation. Dr L Grewal confirmed that we are doing well and have been commended. Legal directions, this is a discussion between Dr A Deshpande and Mr A Pike. We will ask for an update to go out to the practices from the Chair. Once authorised our budget will remain the same. Dr L Grewal confirmed that if training is required contact Ms C Celentano and this can be arranged. <b>Action AD/CC</b></p> <p>Dr A Pattara asked if we have an Accountable Officer at present. Dr A Deshpande confirmed that at present Ms M Ansell is the (Acting) Interim Accountable Officer. Dr L Grewal confirmed that Dr Nimal-Raj is still a board member and the Safeguarding Lead.</p> <p>Dr N Tressider confirmed that Ostio Injections can begin, this can be discussed further with Mr J Andrews or Ms M Tompkins from the Medicines Management Team.</p> <p>Toe Nail Clipping services for none diabetic patients, it was discussed for Ms J Foster-Taylor to enquire into this service. <b>Action JFT</b></p> <p>Dr V Devaraja to email Ms M Ansell and Ms J Foster-Taylor regarding issues with a private hospital. <b>Action VD</b></p> <p>Dr A Deshpande confirmed that Mr R Pasumarthy is in post to offer support to practices for the bid process.</p>
<b>6.</b>	<p><b>AOB</b></p> <p>Dr L Grewal, stated that Choose &amp; Book referrals that are sent to the wrong place will be rejected and these can be monitored within the practice.</p>
	<p><b>Date of Next Meeting</b></p> <p>14<sup>th</sup> October 2014</p>